

3.1 Particulars for any arrangement for consultation with or representation by the members of the public in relation to the formulation of policy or implementation thereof

HAL is a Public Sector Company under the Ministry of Defence, Department of Defence Production and policies formulated by HAL relate to its internal management. The area of operations and services being provided by the company are not applicable to general public. Hence, there is no arrangement for consultation with the members of the Public prior to formulation of its internal policies. All its policies are formulated in compliance with the provisions of all applicable statutes, rules, regulations, etc.

The Company has a Public Grievance System. [Designated Officers](#) are available to deal with Public/Staff Grievances.

Information pertaining to HAL and its products including policies, manuals, procedures, etc. is hosted on the website (www.hal-india.co.in) and is available to citizens for viewing and downloading. In addition, facility has been provided at HAL website for addressing [queries / feedback](#) from the public.

Further, HAL being a listed company on stock exchange, the company holds Annual General Meeting every year with its stake holders where they can express their views and suggestions on the company.